**Standards of Care:** Master the Core Elements of LTC Clinical Excellence

**Series Title:** Standards of Care: Master the Core Elements of LTC Clinical Excellence

**Session Title:** End of Life Care – Hospice and Palliative Services

**Presentation Date**: October, 2021

**Presented By:**

* Eleisha Wilkes, RN, RAC-CT, RAC-CTA, Clinical Consultant

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Proactive Medical Review and Consulting

**Course Description**:

This session will review regulatory requirements and best practices related to end of life care. We will identify the similarities and differences between hospice and palliative care and review effective systems for collaboration with hospice providers. Through lecture and case study analysis we will identify critical nursing assessment and documentation principles to apply in your daily practical operations to promote resident well-being and minimize potential risks.

**Learning Objectives**

1. Describe best practices for implementing and/or improving critical nursing assessment and documentation practices pertinent to end of life care
2. Understand the role of interdisciplinary team members in collaborating to manage terminal conditions
3. Describe a process for establishing priority QAPI and Staff Development activities

**Course Content**

15 minutes Review of regulations and interpretive guidance relating to end of life and hospice services

30 minutes Considerations for best practices and care standards related to palliative care vs. hospice care with case studies.

10 minutes Strategies for effective staff development and QAPI activities

5 minutes Closing Comments/ Q&A

**Target Audience**:

Directors of Nursing, Nurse Managers, QA Directors, MDS/RAI Team, Nursing Staff, Staff Development Coordinators, Compliance Staff, Department Heads, Nursing Home Administrators, Corporate Leaders

**Instructional Level:** Intermediate

**Contact Hours:** 1