**Cultivating LTC Leaders:** Topics in Regulatory, Legal and Compliance Management

**Series Title:** Cultivating LTC Leaders

**Session Title:** Internal Investigations

**Presentation Date:** July 2021

**Presented By:**

* Shelly Maffia MSN, MBA, RN, LNHA, QCP, CHC, CLNC
* Janine Lehman, RN, RAC-CT, CLNC, Clinical Consultant

**Contact Person:** Amie Martin 812-471-7777 [amartin@proactivemedicalreview.com](mailto:amartin@proactivemedicalreview.com)

Proactive Medical Review and Consulting

**Course Description**:

This session will review best practices for conducting a thorough and detailed internal investigation in response to accidents/incidents, and allegations of abuse, misappropriation, or staff misconduct with sample tools for investigation tracking and reporting.

**Learning Objectives**

1. Describe best practices for implementing and/or improving internal investigation and documentation practices pertinent to support facility conclusions and interventions.
2. Understand the role of interdisciplinary team members in collaborating during an internal investigation.
3. Describe strategies for developing effective internal investigative processes

**Course Content**

15 minutes Review of the importance of internal investigations.

30 minutes Considerations for best practices and care standards related to conducting interviews, analyzing investigation findings, and determining the investigation conclusion and necessary interventions with case studies.

10 minutes Strategies for developing effective internal investigative processes.

5 minutes Closing Comments/ Q&A

**Target Audience**:

Directors of Nursing, Nurse Managers, QA Directors, MDS/RAI Team, Nursing Staff, Staff Development Coordinators, Compliance Staff, Department Heads, Nursing Home Administrators, Corporate Leaders

**Instructional Level:** Intermediate

**Contact Hours:** 1